

PATIENT BILL OF RIGHTS

When you receive services for mental health, alcoholism, drug abuse or a developmental disability, as an outpatient, you have the following rights under Wisconsin Statute Sec. 51.61.

TREATMENT AND RELATED RIGHTS

- To be free from unreasonable arbitrary decisions made about you
- To receive prompt and adequate treatment
- To refuse any treatment, including medications
- To be free from unnecessary or excessive medications
- To refuse or to give informed consent to participate in drastic treatment or in experimental research

COMMUNICATIONS AND PRIVACY

- To refuse to be filmed or taped without your consent
- To have your treatment records and conversations about your treatment kept confidential (Sec. 51.30. Stats.)
- To have access to your treatment records after discharge (or during treatment if the facility director approves it) and to have access at all times to records of medications you take or any treatment you receive for physical health reasons

RIGHTS OF ACCESS TO COURTS

- To bring a legal action for damages against those who violate your rights

YOUR RIGHT TO COMPLAIN

If you feel that your rights have been violated, you have the right to a grievance procedure. Our agency has a grievance process through which you may file your complaint. Grievances must be filed in writing with 45 days of the incident or issue. The staff will supply you with a copy of the Grievance Procedure upon request. You may, at the end of the grievance process, or at any time during it, choose to take the matter to court.

- Residents of inpatient and other residential facilities have additional rights not listed here